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*Attorneys for Island Park Water Co.*

**BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION**

IN THE MATTER OF ISLAND PARK  
WATER COMPANY'S FAILURE TO  
COMPLY WITH IDAHO PUBLIC  
UTILITIES COMMISSION REPORTING  
AND FISCAL REQUIREMENTS,

Case No. ISL-W-23-01

**AFFIDAVIT OF ROGER P.  
BUCHANAN**

STATE OF IDAHO            )  
                                      :SS  
County of Bonneville        )

Roger P. Buchanan, being first duly sworn upon oath, deposes and states as follows:

1. I am over the age of eighteen (18) years of age and am otherwise competent to testify as to the matters contained herein based on my own personal knowledge.
2. I am the Vice President of Buchanan Well Drilling, Inc.
3. I have serviced the water systems operated by Island Park Water Company ("IPWC") since 1990. (Andrew Well Drilling and Buchanan Well Drilling).

4. It is normal practice that when Dorothy McCarty of IPWC is contacted by a customer of IPWC regarding lack of water or low water pressure, she contacts me personally and immediately.

5. I normally follow-up with a conversation with the customer to determine all facts relating to the complaint.

6. If there are no employees of Buchanan Well Drilling available to go to Island Park to investigate the loss of water pressure or low water pressure at a subdivision, I typically ask Dorothy McCarty if there is anyone at the subdivision that can check on the water system.

7. In the past, there have been numerous times that people have, without notice, turned off the power to the pumps in the wells when they are servicing their own water connection. I would estimate that in the immediate past five (5) years that this has occurred five (5) times. I would estimate that the lock or the lock hasps on the pump pits have been destroyed twenty to thirty (20-30) times in the last five (5) years.

8. After an employee of Buchanan Well Drilling or another individual investigates to find a cause for the loss of water pressure, or low water pressure and discovers that the power to the pump is on and the pump is running, Buchanan Well Drilling will dispatch a service technician. Depending on availability, the technician will either be dispatched immediately, or at the latest, will be dispatched the next day.

9. It is a normal and customary practice that when an employee of Buchanan Well Drilling is in the Island Park area, especially before major holidays, for Dorothy McCarty to request that our employee check each and every subdivision for problems or concerns.

DATED THIS 7<sup>th</sup> day of March, 2023.

By Roger P. Buchanan  
Roger P. Buchanan  
Vice President  
Buchanan Well Drilling, Inc.

SUBSCRIBED AND SWORN before me this 7<sup>th</sup> day of March, 2023.



Cheri Vandermeulen  
Notary Public for Idaho  
Residing at Idaho Falls  
My commission expires 4-13-2028

CERTIFICATE OF SERVICE

I HEREBY CERTIFY that on the 17<sup>th</sup> day of March, 2023, I caused to be served a true copy of the foregoing AFFIDAVIT OF ROGER P. BUCHANAN by the method indicated below, and addressed to each of the following:

Idaho Public Utilities Commission  
PO Box 83720  
Boise, ID 83720-0074

- U.S. Mail, Postage Prepaid
- Hand Delivered
- Overnight Mail
- E-mail: secretary@puc.idaho.gov
- Facsimile
- iCourt

  
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Marvin M. Smith, ISB No. 2236